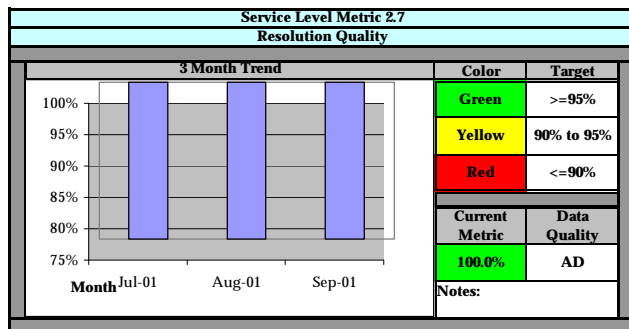
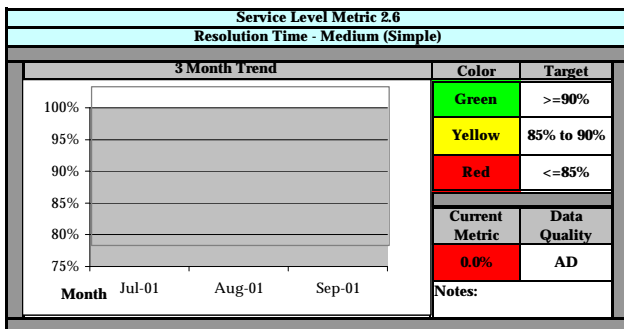
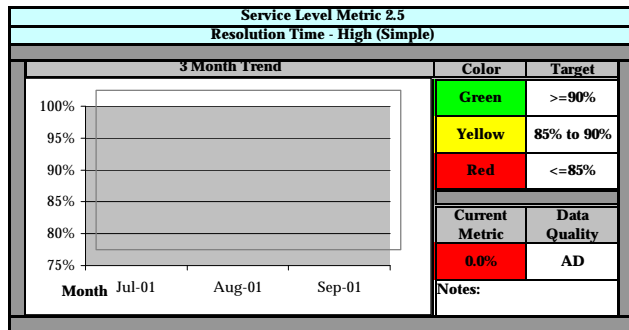
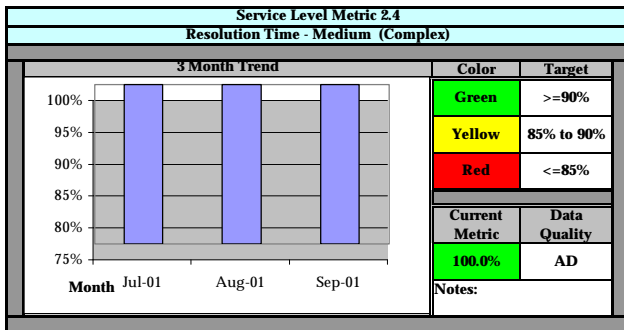
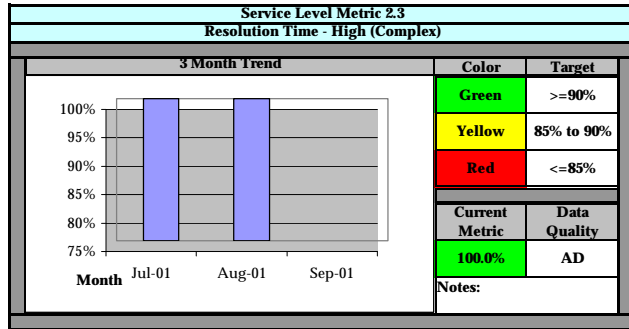
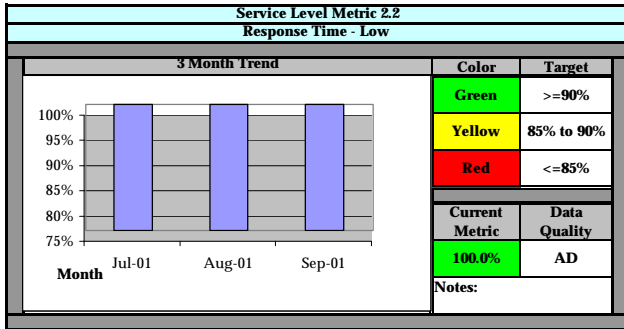
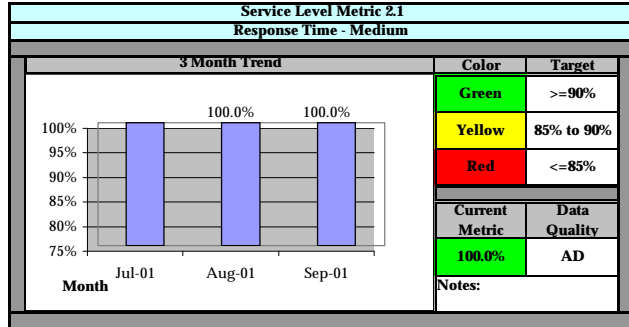
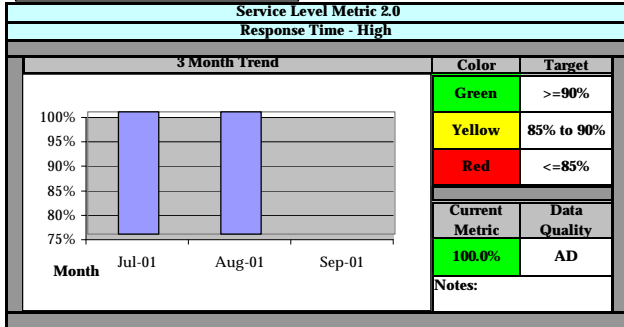


FMS Applications Management Deliverable 35.1.5j

Trend Analysis

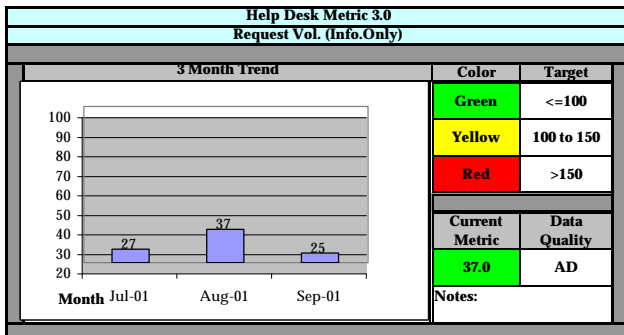
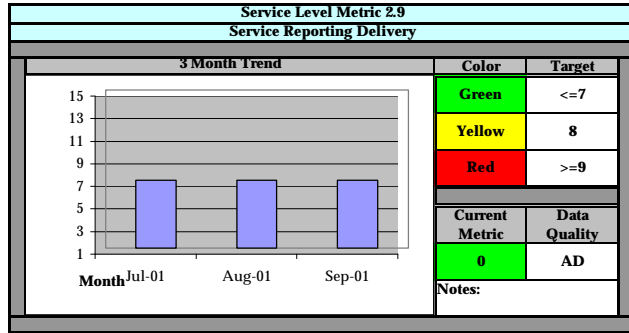
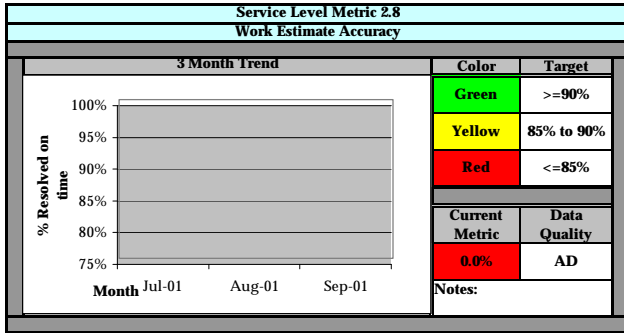
09/30/01



FMS Applications Management Deliverable 35.1.5j

Trend Analysis

09/30/01



Notes for the Past 3 Months	
Service Level Metric 1.0	
Service Level Metric 1.1	
Service Level Metric 1.2	
Service Level Metric 1.3	
Service Level Metric 1.4	
Service Level Metric 1.5	
Service Level Metric 1.6	
Service Level Metric 1.7	
Service Level Metric 1.8	
Service Level Metric 1.9	
Service Level Metric 1.10	
Service Level Metric 1.11	